|  |
| --- |
| **RETURN AND EXCHANGE** |
| RETURNS ARE POSSIBLE WITHIN 14 DAYS OF PURCHASE |
| [warehouse@woolyorganic.com](mailto:warehouse@woolyorganic.com) +371 25744688  CUSTOMER SUPPORT 9:00-16:00 |



|  |  |  |  |
| --- | --- | --- | --- |
| **1.** **PUT BACK IN THE PACKAGE** | **2.RETURN NOTE** | **3.PACKAGE** | **4.SEND** |
| IEVIETOJIET PRECI ATPAKAĻ IEPAKOJUMĀ  (NENĒSĀTU, AR VISĀM ETIĶETĒM) | FILL IN THE RETURN NOTE. | PACK THE GOODS WITH THE RETURN FORM. | CHOOSE A CARRIER AND RETURN THE UNWORN ITEMS YOU'VE BOUGHT. |

|  |
| --- |
| * REFUND: AFTER QUALITY CONTROL AT THE WAREHOUSE, THE MONEY WILL BE RETURNED TO THE BANK ACCOUNT FROM WHICH THE PAYMENT WAS MADE. * EXCHANGE: RETURN THE GOODS AND PLACE A NEW ORDER. * COST: YOU ARE RESPONSIBLE FOR THE RETURN FEE. |

|  |  |
| --- | --- |
| **RETURN NOTE -** TO BE ATTACHED TO THE PARCEL | |
| FULL NAME |  |
| ARTICLE |  |
| SIZE |  |
| ORDER NUMBER |  |
| NUMBER OF RETURNED ITEMS |  |
| REASON | TOO SMALL  TOO BIG  OTHER |

|  |
| --- |
| **RETURN ADDRESS** |
| WOOLY WORLD LTD  STRAUTU STREET 1/5  LIEPAJA, LATVIA  LV-3401 |